Westside Regional Center
Jane Borochoff, Executive Director
5901 Green Valley Circle, Suite 320
Culver City, CA 90230-6953
Phone: (310) 258-4000 • Fax: (310)649-1024
E-mail: Janeb@westsiderc.org

Summer 2024

Performance Report for Westside Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Westside Regional Center (WRC) we served about 11,150 individuals. The charts on page two tell you about the individuals we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At WRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in:

1. WRC has fewer individuals residing in developmental centers.
2. WRC has increased the number of children living with families and adults in home settings.
3. WRC has no children living in large facilities.
4. WRC passed our DDS Audit and met our vendor audit requirements.
5. WRC successfully lived within its operations budget and participated in the federal waiver program.
6. WRC improved on timeliness of CDER and ESR updates.

But, we still need to improve in:

1. Meeting WRC Intake and Assessment Timelines.
2. Meeting WRC IPP and IFSP requirements.
3. Reducing disparity in WRC POS data.

We hope this report helps you learn more about WRC. If you have any questions or comments, please contact us!

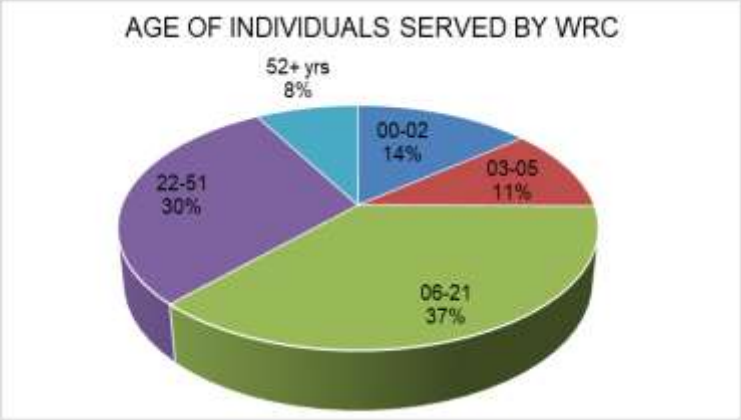
This report is a summary. To see the complete report, go to: www.westsiderc.org

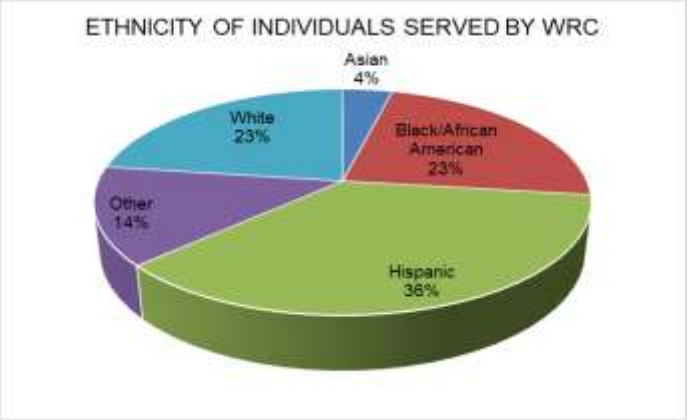
Or contact Jane Borochoff at **(310)258-4200.**

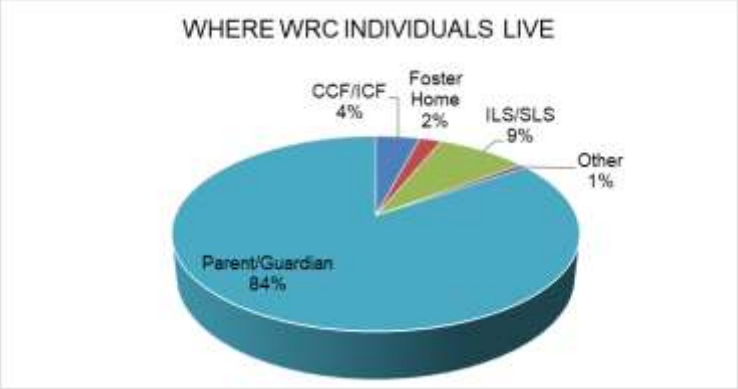
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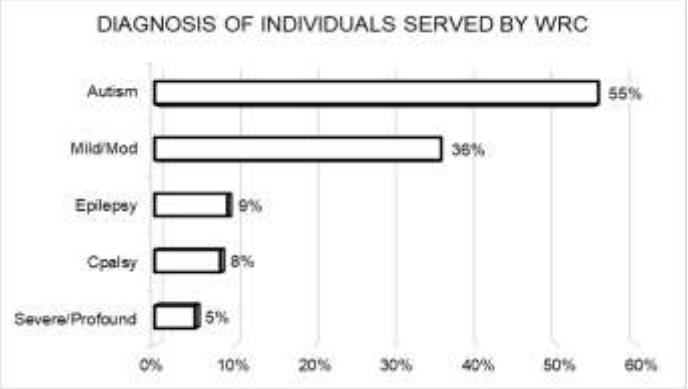
Who uses WRC?

These charts tell you about who WRC individuals are and where they live.









How well is WRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how WRC was doing last reporting period, and the second column shows how WRC was doing at the end of fiscal year 2024.

To see how WRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	**Last Reporting Period** (December 2022)		**Current Reporting Period** (June 2024)	
	State Average	WRC	State Average	WRC
Fewer individuals live in developmental centers	0.06%	0.03%	0.05%	0.01%
More children live with families	99.61%	99.82%	99.69%	99.83%
More adults live in home settings	83.01%	88.47%	83.86%	89.31%
Fewer children live in large facilities (more than 6 people)	0.03%	0.00%	0.02%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.67%	0.69%	1.46%	0.68%

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did WRC meet DDS standards?

Read below to see how well WRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.)	97.76%	99.99%
Intake/Assessment timelines for individuals age 3 or older met	96.39%	94.44%
IPP *(Individual Program Plan)* requirements met	97.12%	92.78%
IFSP *(Individualized Family Service Plan)* requirements met	91.6%	77.8%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

WRC anticipates that continued efforts to reduce case load growth through increased Service Coordinator recruitment will support compliance with evaluation assessment timelines. Additionally, WRC is considering internal systems updates to reduce present Service Coordinator workload.

How well is WRC doing at getting individuals working?

The chart below shows how well WRC is performing on increasing individual employment performance compared to their prior performance and statewide averages:

Areas Measured		Time Period			
		CA	WRC	CA	WRC
Individual Earned Income (Age 16 to 64 years): Data Source: Employment Development Department		**Jan through Dec 2022**		**Jan through Dec 2023**	
Quarterly number of individuals with earned income		31,413	921	32,132	964
Percentage of individuals with earned income		15.40%	17.42%	15.20%	17.71%
Average annual wages		$13,198	$13,880	$14,251	$15,209
Annual earnings of individuals compared to people with all disabilities in California		**2021**		**2022**	
Data Source: American Community Survey, 2022 five-year estimate		$30,783		$29,382	
National Core Indicator Adult In-Person Survey*		**July 2017-June 2018**		**July 2020-June 2021**	
Percentage of adults who reported having integrated employment as a goal in their IPP		29%	41%	35%	N/A
Paid Internship Program		**2021-22**		**2022-23**	
Data Source: Paid Internship Program Survey		**CA Average**	**WRC**	**CA Average**	**WRC**
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		1,527	19	2,650	62
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		12%	21%	10%	13%
Average hourly or salaried wages for adults who participated in a Paid Internship Program		$15.08	$15.70	$15.96	$16.36
Average hours worked per week for adults who participated in a Paid Internship Program		15	13	14	16
Competitive Integrated Employment Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		$15.63	$16.23	$16.51	$16.68
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		22	22	21	21
Total number of Incentive payments made for the fiscal year for the following amounts:**	$3,000	25	11	804	23
	$2,500	42	26	849	22
	$2,000	55	33	1,031	27

*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

How well is WRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23
Birth to 2	Individuals	0%	0%	4%	4%	13%	15%	34%	33%	0%	0%	25%	26%	24%	21%
	Expenditures	0%	0%	4%	4%	12%	14%	34%	35%	0%	0%	27%	24%	23%	23%
3 to 21	Individuals	0%	0%	4%	4%	20%	21%	40%	40%	0%	0%	20%	19%	15%	15%
	Expenditures	0%	0%	5%	5%	23%	21%	34%	34%	0%	0%	24%	25%	14%	15%
22 and older	Individuals	0%	0%	5%	5%	28%	29%	29%	29%	0%	0%	29%	29%	9%	9%
	Expenditures	0%	0%	4%	4%	28%	29%	22%	22%	0%	0%	37%	36%	8%	9%

Per capita purchase of service expenditures by individual's primary language (for languages chosen by 30 or more individuals only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2021-22	2022-23	2021-22	2022-23
English	9,455	11,069	$26,541	$27,584
Spanish	1,908	2,000	$18,862	$21,303
Farsi (Persian)	52	50	$64,785	$69,841

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Fiscal Year	Number of Eligible Individuals Receiving Case Management Only			Percent of Eligible Individuals Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	21-22	0	2	0	N/A	29%	0%
	22-23	0	2	0	0%	40%	0%
Asian	21-22	1	63	27	1%	28%	14%
	22-23	0	70	21	0%	28%	11%
Black/African American	21-22	6	264	76	2%	25%	7%
	22-23	7	280	88	2%	24%	7%
Hispanic	21-22	8	676	117	1%	33%	10%
	22-23	7	686	112	1%	29%	9%
Native Hawaiian or Other Pacific Islander	21-22	0	3	0	N/A	43%	0%
	22-23	0	3	0	0%	43%	0%
White	21-22	13	298	97	2%	28%	8%
	22-23	14	284	125	2%	26%	11%
Other Ethnicity or Race	21-22	11	234	37	2%	30%	11%
	22-23	8	230	44	1%	26%	12%
Total	21-22	39	1,540	354	2%	29%	9%
	22-23	36	1,555	390	1%	27%	9%

Want more information?

To see the complete report, go to: https://westsiderc.org/who-we-are/transparency/

Or contact Jane Borochoff at **(310)258-4200.**