WESTSIDE REGIONAL CENTER

Client Services Committee Meeting
Minutes

Tuesday, May 7, 2024 • 5:00 p.m.

Meeting was held via Zoom

Attendees:

Jane Borochoff	Todd Rubien	Kenny Lorenzo
Andy Ponce	Rosalba Ortega	Michael Nelson
Wakelin McNeel	Martha Thompson	Jessica Haro
Vanda Yung	Stefanie Tam	Natasha Lopez
David Wyles	Sherice Baker	Niaisha Gonzalez
Erica Snell	Ricardo Pacheco	Linda Butler
Philomena Morais	Rubicely Lomeli	
Candace Hein	Julien Hernandez	

Meeting was called to order by Chair of the Committee, Dr. Wakelin McNeel, at 5:08 p.m.

- A quorum was not established – The Committee is unable to approve the minutes from the April Client Services Committee meeting or take any votes until a quorum is established.

Erica Snell, consultant for WRC, led the discussion related to Service Standards – The Adaptive Skills Service Standard has been approved by the WRC Board of Directors and sent to DDS for review. During this meeting, the Committee will review two Service Standards.

- Restored Services Standard
- Behavior Intervention Service Standard

Presentation of Restored Services Standard:

The WRC Board approved the Restored Services Standard in February 2022 and DDS approved this Service Standard in September 2022. In July 2023, new changes were made to the Welfare and Institution Code related to restored services. WRC needs to make adjustments to a couple of areas in the Service Standard to align fully with these changes. The redlined copy (shared with the Committee) shows the changes that DDS conditionally

approved, pending approval by the WRC Board. Primarily, these changes aim to ensure that the policy incorporates the availability of participant-directed services as a funding mechanism for social recreation.

- The Committee discussed edits that were implemented and the reasons for those edits. Under Exceptions, the edit was made to change 'service policy' to 'service standard'. This change was made to ensure consistency throughout all documents.

Presentation of Behavior Intervention Standard:

Additional edits have been suggested since the last Client Services Committee meeting to enhance the family-friendliness of this Service Standard. The Behavior Intervention Service Standard received Board approval in October 2021 and was submitted to DDS for review. In July 2023, there was a change in the law concerning parent participation for behavior intervention services. Regional centers are now prohibited from mandating parent participation as a condition for funding Behavior Intervention Services. DDS indicated that adjustments to the Service Standard were necessary considering this change.

- A proposal was made to remove lengthy language describing ABA and detailed program design specifications. Instead, the proposed edits provide a description of what ABA entails, enabling families to better understand it.
- Regarding behavior funding, there is new language in the law stipulating that if families are seeking generic resources for medical services and anticipate a prolonged process, Regional Centers can provide funding without requiring families to exhaust those resources first.

At 5:34 p.m., David Wyles joined the meeting – a quorum was established.

The Committee continued discussions regarding the changes suggested by the team to the Behavior Intervention Standard.

- The requirements for general behavior services are time-limited and will occur in the individual's natural environment, except for school settings. This is because behavior services during the school day are the responsibility of the school district.
- The reference to the Welfare and Institution Code was removed. DDS advised that if we were going to use the Welfare and Institution Code, we would have to quote it in its entirety. This is too lengthy and could cause confusion.
- In relation to the change in the new law, the edit was made to include that while WRC does not require parent participation in behavior services, it is strongly encouraged. We are prohibited from requiring parent participation.
- Edits were made to relocate certain information for better document flow.

Continuation of services is dependent on:

- We added that other generic resources continue to be unavailable to fund the service. This relates to the change where regional centers are required to provide funding if the parent is pursuing that generic resource, and there will be a 60-day delay.
- The edit was made to change 'service policy' to 'service standard' in this section to ensure consistency throughout.

There was discussion regarding making additional edits to the first paragraph.

- The edit was made to change 'self-injury' to 'hurting self or others'.

The Committee will resume discussions on edits to the Behavior Intervention Service Standard at the next meeting.

APPROVAL OF THE RESTORED SERVICES STANDARD (ACTION)
Vanda Yung, Committee Member (Motion) and David Wyles, Committee Member (Second) to approve the Restored Services Standard. There was no discussion.

3	AYES
0	NO
0	ABSTENTION

The motion passed.

RESOLUTION: APPROVAL OF THE RESTORED SERVICES STANDARD.

APPROVAL OF THE APRIL 2, 2024, MEETING MINUTES (ACTION)
Wakelin McNeel, Committee Chair (Motion) and David Wyles, Committee Member (Second) to approve the April 2, 2024, Meeting Minutes. There was no discussion.

3	AYES
0	NO
0	ABSTENTION

The motion passed.

RESOLUTION: APPROVAL OF THE APRIL 2, 2024, MEETING MINUTES.

The Committee meeting was adjourned at 5:54 p.m.

The next meeting will be held on June 4, 2024, at 5:00 p.m.