BOIL WATER ADVISORY

Notice to Customers of the Town of Chilhowie

BOIL YOUR TAP WATER

Failure to follow this advisory could result in stomach or intestinal illness.

9/29/26

The Town of Chilhowie advises all customers to boil their drinking water.
The boil water advisory is in effect until further notice.
A Main Waterline Break on Sulphur Springs Road depressurized areas including: Sulphur Springs, Vance Drive, Echo Lane, Crestwood Drive and other areas of higher elevations.

DO NOT DRINK OR COOK WITH TAP WATER WITHOUT BOILING IT FIRST.
Boiled or bottled water should be used for drinking, beverage, and food preparation, and making ice until further notice. Boiling kills bacteria and other organisms in the water. Boiling is the preferred method to assure that the tap water is safe to drink.

To boil your water - Bring all tap water to a rolling boil, let it boil for one minute, and let it cool before using, or use bottled water.

If you cannot boil your tap water an alternative method of purification for residents that do not have gas or electricity available is to use liquid household bleach to disinfect water. The bleach product should be recently purchased, free of additives and scents, and should contain a hypochlorite solution of at least 5.25%. Public health officials recommend adding 8 drops of bleach (about ¼ teaspoon) to each gallon of water. The water should be stirred and allowed to stand for at least 30 minutes before use. Water purification tablets may also be used by following the manufacturer's instructions.

Once the Boil Water Advisory has been lifted, residents will be notified through the same methods of communication used to notify of the advisory.

For more information, please contact:
Town Hall
276 646 3232

For Frequently Asked Questions about boiling your tap water visit:
Virginia Department of Health – Office of Drinking Water FAQ website.